

Customer Self-Assessment

For customer inquiries regarding questionnaires or self-assessments, please refer to the following.

Supplier (location)	DAFA Group A/S (Denmark, Poland, China)
Company legal form	Stock company
Address	Holmstrupgaardvej 12, 8220 Brabrand, Denmark ul. Chemiczna 18 Natolin 05-825 Grodzisk Mazowiecki, Poland B711 Xinhua International Plaza, No.89 Dayangfang Road, ShiliheChaoyang District, 100122, Beijing, China
VAT number	17630180

1. Company Management	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Do you have a written business plan for your company and/or group of companies?	X			A business plan includes: forecast volumes, financial results, target products, customers, quality/environment/health/safety management, team development, capital expenditures, etc.
Is your Quality Management System certified by an accredited certification body according to ISO 9001:2008, TS16949 or equivalent?	X			ISO 9001
Do you have a certification body?	X			Bureau Veritas
Do you comply with the Ten Principles of UN's Global Compact? You can find a link to The Ten Principles here: UN Global Compact's Ten Principles	X			Global Compact
Do you have a Code of Conduct?	X			Code of Conduct
Do you allow customers access to your facilities, personnel, documents and relevant financial information?	X			Website: dafa-group.com
Do you have a policy regarding ethics?	X			DAFA Group Ethics Policy
Do you have a policy regarding labor and human rights?	X			DAFA Group Labor and Human Rights Policy
Do you have a policy regarding sustainable procurement?	X			DAFA Group Sustainable Procurement Policy
Do you commit to following, at a minimum, the DAFA Supplier Requirements?	X			Terms and Conditions of Sale and Delivery
Do you have a Human Rights Due Diligence (HRDD) process in place to manage risks related to violation of human rights?	X			DAFA Group Whistleblower

2. Sustainability	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Is your Environmental Management System certified by an accredited certification body to ISO 14001 or an equivalent standard?	X			ISO 14001
Do you have a certification body?	X			Bureau veritas
Do you have environmental policy?	X			DAFA Group Environmental Policy
Does your company have a contingency plan in case of fire, pollution a.o. crisis situations?		X		
Are all your products complying with REACH legislation and have a system to secure compliance continuity?	X			REACH
Are all your products in compliance with RoHS legislation and do you have a system to secure compliance continuity?	X			RoHS
Are all your products complying with WEEE legislation and have a system to secure compliance continuity?	X			WEEE
Are all your products complying with PFAS legislation and have a system to secure compliance continuity?	X			PFAS
Are all your products complying with POPs legislation and have a system to secure compliance continuity?	X			POPs
Are all your products complying with TSCA legislation and have a system to secure compliance continuity?	X			TSCA
Do you publish an ESG-Report?	X			DAFA ESG/COP REPORT
During the last two years, have you operated without an accident leading to injury or death of one of your employees? If the answer is not "yes" please provide number of accidents of each type during this period.			X	Injuries 2022: 2 Injuries 2023: 2

3. Product/Process Design	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Do you have a system to ensure that customers' quality requirements are considered during product /process design phases?	X			Inquiry process
Do you share design improvements or innovations with your customers?	X			
Do you have a system to maintain a Quality File for each component/service you will deliver and to update it constantly? The Quality File contains customer drawings and specifications, purchase order and changes, proces control plan, FMEA etc.	X			ERP-system

4. Operational Excellence	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Do you use product/process control throughout your operation?	X			This ensures personnel and processes are qualified and controlled, non-conformities are identified, and preventive and corrective actions are taken.
When a problem occurs will you immediately put your operations in 'containment' to protect customers and its customers from nonconformance?	X			Containment refers to the capture and quarantine of all production related to customer's order. The effect of this action will be to prevent any suspect material from entering customer's production facility.
Do you ensure your sub-suppliers continuously improve their quality, delivery and sustainability performance?	X			
Do you monitor problems and provide your customers with a root cause analysis and corrective action plan (e.g. in 8D-report)?	X			
Are materials and products identified and traceable through your processes all the way to the customers' site?	X			
Do you commit not to make product or process changes without prior written notification and/or approval from customer?	X			This also includes any changes in part design, materials, sub-suppliers or manufacturing location.
Do you communicate progress and update delivery times/schedules to your customers?	X			Includes changes to schedules, orders, and deliveries.
Do you have a system to secure that your customers receive accurate and updated technical datasheet for all purchased material/products?	X			

5. Quality	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Are risk analysis and control plans implemented in your company?	X			
Are root cause analysis e.g. 8D implemented in your company?	X			
Do you inspect incoming raw material?	X			
Do you have any quality control for outgoing components? Eg. visual and measuring?	X			
Do you apply to any standard for inspection? Eg. AQL	X			
Do you have knowledge of APQP4 Wind, DFMEA, PFMEA, and PPAP?	X			Widely applied for various customers.
Do you supply certificate for final inspection to customers?	X			On request.
Do you have a procedure to deal with non-conforming products?	X			
Do you calibrate tools and equipment used in production?	X			
Do you have a documented corrective and preventive action procedure?	X			
Do you maintain a corrective and preventive actions log?	X			
Are corrective and preventive actions periodically reviewed with the management team?	X			
Do you have a system to handle corrective actions from complaints/claims?	X			
Are customer satisfaction surveys carried out periodically?		X		

6. Continuous Improvement	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Are you using methods to monitor your processes and drive continuous improvements?	X			
Do you use process improvement methods such as, Lean, 6Sigma, 5S, DMAIC?		X		
Do you monitor and track statistics on the quality of the products or services you provide to your customers?	X			
Can you submit evidence of statistical control to each receiving customer facility on a regular basis, if requested?	X			
Do you have an improvement plan to improve your performance on a yearly basis (e.g. Quality Improvement Plan)?	X			DAFA tracks supplier quality and delivery performance, consolidates the information from all units and works with suppliers to initiate improvements.

7. Costs	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Will you provide your customer all details concerning the cost breakdowns, according to customer formats?	X			Basic requirements will include at least raw material price per weight unit, gross weight (and net weight when applicable), procured parts price, machine hourly rate, labour rate, fixed costs, logistics costs.
Do you bear financial responsibilities for non-conforming material or services and their effects, to include warranty issues and cost recoveries for any charges incurred due to non-conformities?	X			
Do you accept the returning of standard articles without any charge and deduction?			X	Our products are always customized.
Do you warn customers of any changes in payment terms, prices and/or delivering with appropriate prior notice?	X			
Do you cooperate with customers in efforts to reduce costs by documenting price reductions, submitting suggestions, and participating in bonus agreements, etc.?	X			

8. Logistics	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Do you have experience booking transport in various booking systems?	X			
Do you use EUR EPAL pallets for transport (EUR, EUR half, or EUR quarter pallets)?	X			As well as heattreated pallets.
Do you keep track and can you provide statistics of delivery performance (CDP)?	X			
Do you provide an action plan to mitigate any potential delays faced over previous time?	X			We look at it, case by case. We do not have many delayed shipments.
Do you engage in monthly or quarterly meetings to discuss how to improve delivery performance?	X			Monthly meeting.

9. Safety	YES	PARTIAL	NO	Comments and Supporting Documents (Please provide information supporting the rating)
Are safety bulletins visible with information on accident and corrective measures, and is safety data available with analysis and corrective measures?	X			
Do you provide safety training and assessments?	X			Our safety organization conducts mandatory health and safety training and workplace assessments every three years. Based on the results, action plans are prepared to address identified issues.

Overall score	88%
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DAFA Review, Purchasing: Responsible/Date	Henrik Tougaard, 1st of October 2024
DAFA Review, Quality: Responsible/Date	Michael Kristensen, 1st of October 2024